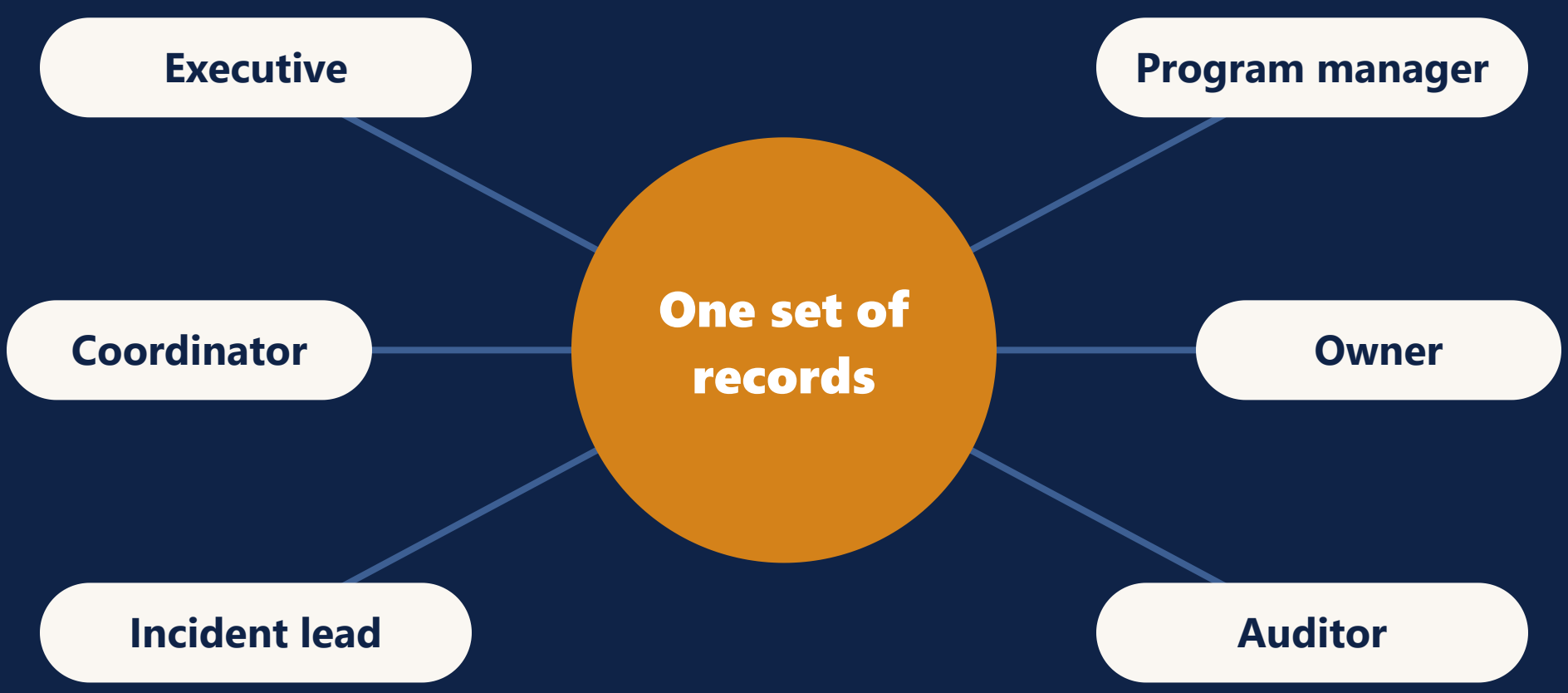
FOR EVERYONE WHO RUNS A RESILIENCE PROGRAM

One program. Six questions.

The right page for every role.



Swipe →

THE USUAL WAY

Every audience gets its own spreadsheet.

Meetings about numbers

Each report is built for one audience, so every meeting starts with whose totals are right.

Owners hear once a year

The BIA form arrives, gets answered, and the program goes quiet until next year.

Nobody sure in an incident

Who is meant to do what, and what each person is allowed to change.

1 · EXECUTIVE SPONSOR AND BOARD

“Can we keep delivering?”

THEIR PAGE

- A scorecard: posture, coverage, top risks, overdue reviews
- Each important service's recovery objective against what has been proven
- The same pages printed as a dated, scoped, marked board pack

THEN Ask "which service, and why?" and get the answer in one click.

2 · RESILIENCE PROGRAM MANAGER

“What needs me first?”

THEIR PAGE

- A ranked list of what needs attention: BIAs waiting, plans past review, services without recovery proof
- Each program area marked Attention or On track, mapped to its ISO 22301 clause
- A gap shows as a gap. It never turns green because a document exists.

THEN Open the next step straight from the card.

3 · REGIONAL OR BUSINESS-UNIT COORDINATOR

“How is my part of the organization doing?”

THEIR PAGE

- The program manager's measures, scoped to their region, legal entity or line of business
- Drill from their division into each department
- A restructure changes the scope, not the report

THEN Send the reminder to the team that needs it, not to everyone.

4 · PROCESS, SERVICE AND APPLICATION OWNERS

“What do I owe the program?”

THEIR PAGE

- Only what is theirs: the BIA to answer, the plan to review, the dependency to confirm
- Approvals waiting for them
- Three modes: **Own** for their records, **Govern** for the program, **Operate** when an incident is open

THEN Done in minutes, not once a year.

5 · INCIDENT LEAD

“Who is affected, and who is on it?”

THEIR PAGE

- Plans activated and tasks for each team, on one page
- A roll call that knows who is away
- Decisions recorded as they are made; messages to the teams involved
- Each person sees why they have access, so nobody guesses what they may change

6 · AUDITOR AND COMPLIANCE

“Can I prove it?”

THEIR PAGE

- Read everything, change nothing
- Audit trail, approvals, access changes and export logs
- Evidence packs: register, responses, approvals and gaps in one download

THEN An audit request stops being a two-week project.

WHAT HOLDS IT TOGETHER

Different first question. Same records.

- **One set of records.** Nothing copied into a second spreadsheet.
- **Roles come from teams,** and conflicting duties are kept apart.
- **Same totals for everyone.** Only detail depends on access.
- **Unknown stays unknown,** from the department to the board.

ebrp.net/resilience-program-roles

See it with your own roles: ebrp.net/demo