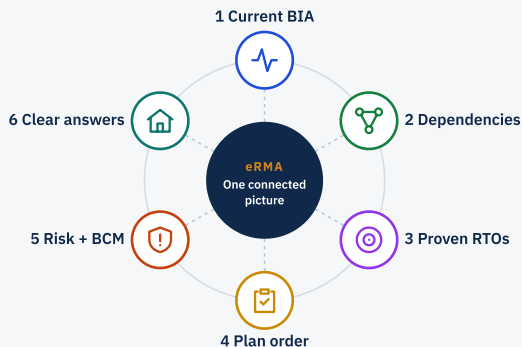


# What should a business continuity platform actually solve?

Feature lists look alike. A better test is which business problems the platform makes smaller every year. These six come up in every sector and every region.



## Start from the problem, not the feature list

Budgeting season is when continuity teams decide to renew, replace or buy. Most programs still run on separate documents: a BIA, a dependency spreadsheet, a plan library, a risk register.

Each is right on its own terms. Together they leave six gaps that only show up when something goes wrong.

A platform earns its budget when these six problems get smaller every year.

### 1 The picture is stale on approval

The annual BIA is out of date by the time it's signed.

**Good practice:** owners keep data current, a change triggers review, and shared answers are inherited (ISO/TS 22317).

eRMA → [Group BIA with inheritance](#), [Employee Kiosk](#)

### 2 No one sees what depends on what

Team spreadsheets miss the vendor behind three services.

**Good practice:** one model of processes, applications, services, sites, vendors and people that flags recovery-time gaps.

eRMA → [Impact Map](#), [Dependency Designer](#)

### 3 RTOs are stated, not proven

An RTO is a target until an exercise shows it can be met.

**Good practice:** exercise results recorded per entity against its RTO, with evidence an auditor can follow (ISO 22301, 8.5).

eRMA → [Exercise and recovery proof](#)

### 4 Plans exist, but not in order

Dozens of sound plans, and the running order lives in one person's head.

**Good practice:** plans sequenced by dependency and recovery time, checked against tolerance before an incident.

eRMA → [Plan Sequencer](#)

### 5 Risk and continuity are apart

The same vendor is rated three ways in three tools.

**Good practice:** risk assessed on the same entities as the BIA, as regulators such as OSFI (E-21) now expect.

eRMA → [Risk Assessment](#); [ERM](#) and [GRC add-ons](#)

### 6 Leaders can't get a straight answer

Long reports, or dashboards green because nothing is measured.

**Good practice:** each role sees what needs it first. Unknown is never green; Restricted is never zero.

eRMA → [Role-based workspaces](#)

## Three questions to ask any vendor

### 1 Show one change, live.

Add an application; trace it to the BIA, plans and dashboard.

### 2 Show a proven RTO.

Where is it shown that a recovery time was exercised and met?

### 3 Show the first ten seconds.

What does a leader see first, and what appears when data is missing?



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