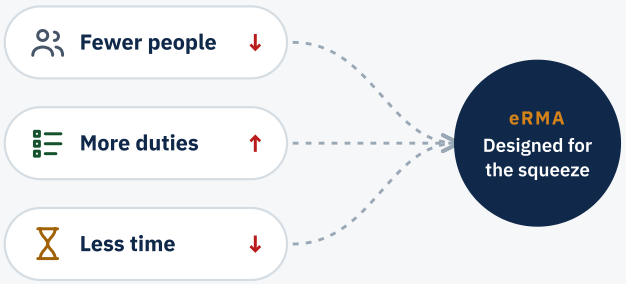
Ask eRMA

ONE-PAGE BRIEF

BUSINESS CONTINUITY · PLATFORM REQUIREMENTS

Fewer people, more duties, less time: what platforms must do

A platform chosen for a larger team and a slower world makes all three pressures worse. One designed for them gives time back.



Who should drive the design?

Deliverables	decide **what**: BIA, plans, evidence, reports.
Users	decide **how**: the people who give it minutes a quarter.
The industry	sets only the **minimum**: what must be covered.

> Built to the minimum, a platform passes the checklist and struggles with adoption.

1 Ask once, reuse everywhere

Enter a fact once; it appears in the BIA, map, plans and reports. Shared answers are inherited.

eRMA → One connected model, group BIA

2 Closest to the data maintains it

Staff keep their own details current, with endorsement where accuracy matters.

eRMA → Employee Kiosk

3 Load in bulk, safely

Templates, checks before saving, dry runs, and export in the same format to load again.

eRMA → Data Management

4 Show what needs attention first

Each role lands on overdue reviews, RTO gaps and plans not exercised.

eRMA → Role-based workspaces

5 Recovery order settled in advance

Plans sequenced by dependency; on the day, one live view for roll call, tasks and decisions.

eRMA → Plan Sequencer, Incident Management

6 Honest about gaps

Missing data reads "Unknown", never green. Hidden data reads "Restricted", never zero.

eRMA → The same rule on every page

Three questions to ask any vendor

1. **Show a coordinator's quarter.** What does a part-time coordinator do, and how long does it take?
2. **Show a bulk load, twice.** Load, fix an error, load again. What protects the data?
3. **Show the first fifteen minutes.** From activation to first decision, where does each person look?

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