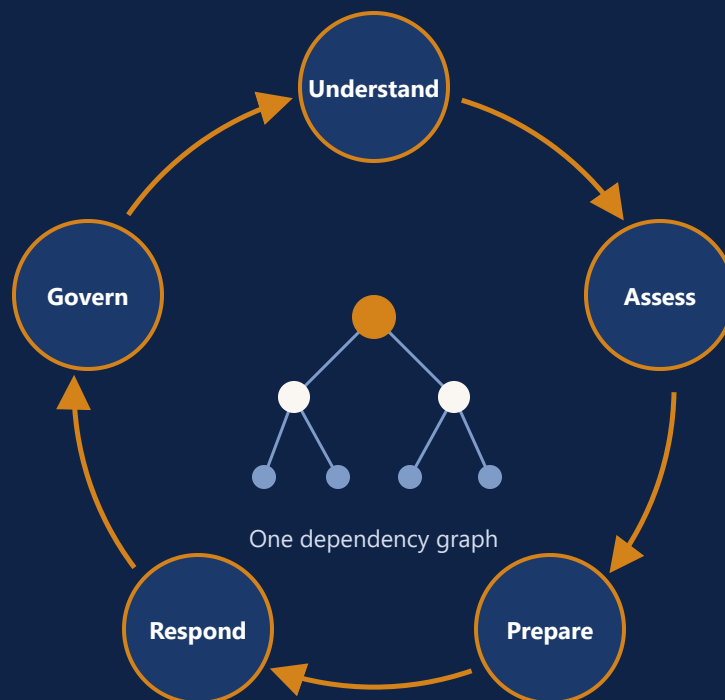




eRMA v10

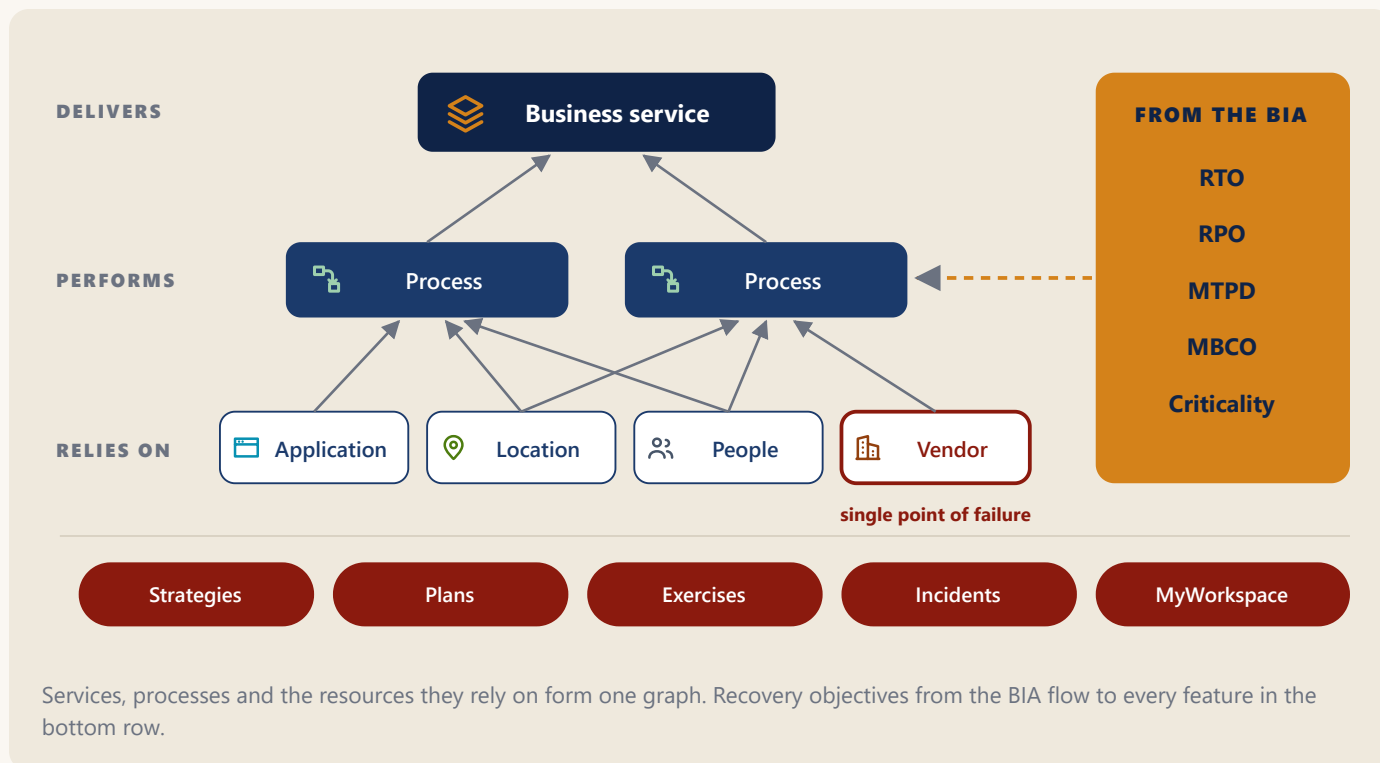
Operational resilience, **connected** from impact to proof.

One platform to understand what the organization depends on, assess impact and risk, prepare and exercise recovery, respond to live events, and keep the evidence auditors ask for.



One model behind every resilience decision

Every feature reads the same dependency graph and the same recovery objectives. When a BIA is approved, a vendor fails or a storm crosses a region, the change shows up everywhere it matters: in plans, in exercises, in the incident room and in each person's to-do list.



Built for practitioners

Covers BC, DR and operational risk in one place, with the familiar vocabulary of RTO, MTPD, impact tolerance and severe but plausible scenarios.

Aligned to the standards

Follows ISO 22301:2019 and ISO/TS 22317, and supports impact-tolerance regimes such as DORA, PRA SS1/21 and FFIEC.

Evidence by default

Approvals, change history, exercise results and Recovery Proof are recorded as the work is done, not assembled at audit time.

Fast to adopt

Excel and CSV import, drag-and-drop dependency design and published entity definitions bring existing data in quickly.

1 Understand the organization

Map what the organization delivers and everything that delivery depends on.

Business services

Services delivered to customers, each with an owner team, approval and links. RTO and criticality come from the BIA.

→ Identifies important business services

Processes and applications

Registers with owners, approval teams, link editors and notifications.

→ Shows what supports each service

Locations, people, vendors

Contact and emergency details, reachability and organization hierarchy.

→ Covers sites, staff and third parties

Dependency designer

Create links by drag and drop. Changes are staged, reviewed and saved together, and gaps are highlighted.

→ Exposes single points of failure

Impact map

Traces what fails upstream and downstream of any entity.

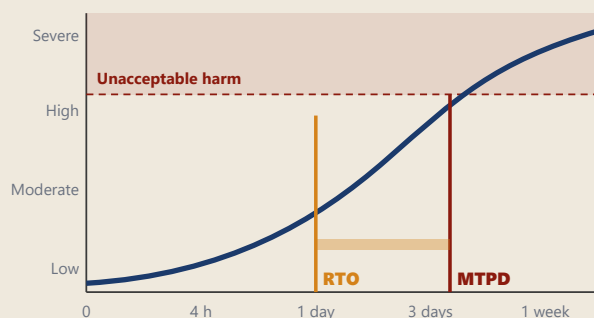
→ Shows the blast radius in advance

Map (GIS)

Site and asset positions, address lookup, boundaries and overlays.

→ Matches physical threats to assets

2 Assess impact and risk



Illustrative. Impact rated over time: MTPD is set where harm becomes unacceptable, and RTO is set inside it.

Business Impact Analysis

Impact rated per category over time against defined criteria; approved and reviewed. Group BIAs pass their values down to members.

→ Defensible RTO, RPO, MTPD, MBCO

BIA campaigns

Survey form editor, weighted scoring, survey claim and release, and live progress.

→ BIA at portfolio scale

Risk register

A 5 x 5 likelihood x impact matrix, inherent and residual ratings, controls, treatments, actions, owners and sign-off.

→ One register per entity

Scenarios and coverage

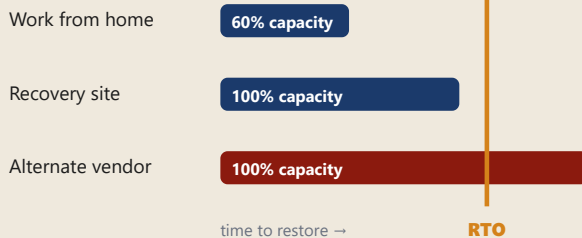
Severe but plausible scenarios linked to risks. A high risk with no scenario or plan behind it is shown as a gap.

→ Connects risk to preparedness

3 Prepare: strategies, plans, exercises

The question every owner asks is: "If what I depend on fails, what are my options, and have they been proven to work?"

OPTIONS IF THE SITE IS LOST



Illustrative. Options ranked by time to restore, capacity, how long they can be sustained and cost. An option that misses the RTO is flagged.

Strategy development

Ranked options per failure type, including a what-if view driven by a scenario. Strategy gaps are flagged.

→ Strategies chosen against RTO

Plans and templates

Plans built from templates, with procedures, a Gantt timeline, a table of contents, print preview, PDF and checklist packs.

→ Consistent, usable plans

Teams

Response and recovery teams with members, duties and access.

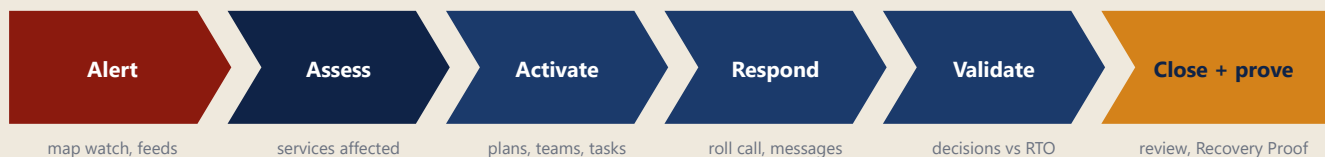
→ Clear ownership of each part of the plan

Exercises

Each exercise tests a scenario as an exercise incident, with a measured result against RTO for every entity, evidence and a report.

→ Recovery capability, proven

4 Respond and recover



Services affected

Lists the services hit, their owners and RTOs, with an enterprise-wide banner when the impact is broad.

→ Focus on impact tolerance

Live command picture

Tasks, issues, messages and a decision log, updated live for every viewer, with pause and close.

→ One auditable record of the response

Roll call

Staff safety checks, with "need help" responses followed up.

→ Duty of care

Map watch and incident from map

Live hazard feeds and alerts near watched sites. Draw a footprint and open an incident with the exposed assets already filled in.

→ Early warning, faster response

5 Govern and operate the programme

Keeps the programme current, controlled and auditable without adding administrative work.

MyWorkspace

A personal list of what needs attention: reviews due, approvals, incident tasks, exercises and BIA surveys.

→ **A programme that stays maintained**

Approvals and change log

Approval teams on records, a full-control rule, edit history and snapshot change logs.

→ **Governance and audit trail**

Security Access Manager

Team-based owner, recovery, read-write and read-only grants with approve rights, set per record or in bulk.

→ **Least privilege, easy access reviews**

Employee Kiosk

Staff correct their own profile and contacts, set their location and schedule, and see their teams, duties and access.

→ **Contact data accurate for roll call**

Data management

Excel and CSV import, export and round-trip packs with dry runs, update mode and published entity definitions.

→ **Bulk onboarding, systems in sync**

Outbound guard

One control point and call log for every external connection.

→ **Control over data leaving the platform**

STANDARDS AT A GLANCE

Where eRMA v10 supports ISO 22301:2019

Clause	Requirement	eRMA v10 features
8.2.2	Business impact analysis	BIA, group BIA and inheritance, BIA campaigns
8.2.3	Risk assessment	Risk register, scenarios, risk coverage, map concentration
8.3	Business continuity strategies and solutions	Strategy development, strategy gaps, teams
8.4	Business continuity plans and procedures	Plans and templates, incident management, roll call, notifications
8.5	Exercise programme	Exercises with per-entity results against RTO
9.1 / 10	Evaluation and improvement	MyWorkspace, incident review, Recovery Proof, approvals and change log



See your own dependencies, objectives and plans in one place.

Ask for a demo built around a business service you care about. The demo follows it from the BIA, through strategy and plan, to an exercise and a live incident.

Understand

Assess

Prepare

Respond

Govern

THE DEMO PATH



eBRP Solutions
Mississauga, Ontario

web: www.ebrp.net
contact: info@eBRP.net